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# Newsletter



## VSO Software Newsletter n°13

June 2012

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### What's new?



#### - **Busy bee**

We are working on many different new versions, all with imminent releases. We hope to be able to tell you more next month....



#### - **What's in a name ?**

Last month we challenged you to send us your interpretation of the 3 letters VSO. Thanks for the many suggestions. We picked "Very Simple Operation" as our favorite. 5 lucky winners received a Goldmember license :-)

To unveil the mystery, VSO actually stands for **V**ideo du **S**ud **O**uest, because we're located in the South West of France. It's as simple as that.



#### - **Voice your opinion**

Nobody says it better than you, so we've created a new widget for you to leave your opinion about our software. Comments and ratings will be streamed on our website. This way everybody will see what you have to say, good or bad. Go on, [let us know what you think!](#)

### VSO Helpdesk



#### - **New license key format**

You might have already noticed if you bought one of our new products lately, that we have changed the format of our license key for anti-piracy reasons. We understand the new 100 character-long key can seem annoyingly long, but with a simple copy and paste, you'll have no trouble entering it in. Watch this [video](#) for a live demo.

## Did you know?



### -Burning issues

We are often contacted about burning problems. We've listed common issues and how to prevent/resolve them in this [special guide](#).

If you want to contact us please use [support form](#) or our [Facebook](#) and [Twitter](#) accounts.

Bye for now!

The VSO Software Team

